Industry Profiles 2016

Business, Buildings and Other Support Services Industry

Alberta
Government

OVERVIEW

The Business, Building and Other Support Services industry[1] includes two industry groups, Management and Administration. Management includes two types of companies: those that manage other companies and those that own all or part of other companies. Administrative and Other Support includes companies which provide office, business and facilities administration, such as:

- record keeping and document preparation services, collection services, and employment services;
- custodial services, pest control services, landscaping services, carpet and upholstery cleaning services, packaging and labelling services, waste collection, treatment, disposal and remediation services;
- investigation and security services, and convention and trade show services; and
- call centres, travel agencies and tour operators.

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[1] North American Industry Classification System (NAICS) 2007 major groups 55 and 56

SECTION A
BUSINESS ENVIRONMENT

1. 2015 Employment and Unemployment Numbers and Rates

Table 1

	Alberta	Business, Building and Other Support Services Industry
Employment	2,301,100	82,300
Employment Share	N/A	3.6%
Unemployment	148,000	4,700
Unemployment rate	6.0%	5.4%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0008, 2015
Note: Note: N/A denotes not-applicable. Employment share is obtained by dividing the number of employment in this industry by total employment in Alberta.

For more information on employment numbers or for a historical comparison, please go to the Labour Force Statistics[2] website or Statistics Canada[3].

2. Industry's Growth

- The Business, Building and Other Support Services industry accounted for 3.6% of total employment in Alberta in 2015.
- Employment in this industry is expected to grow at an average rate of 0.6% from 2016 to 2019[4].
- The industry is expected to account for 3.6% of total employment in Alberta in 2016.

For more information, see the Alberta Learning Information Service (ALIS)[5] website for descriptions of industries.

[2] See http://work.alberta.ca/labour/labour-force-statistics-and-annual-reviews.html
[3] See http://www.statcan.gc.ca
[4] Alberta Modified Canadian Occupational Projection System (COPS) Outlook 2015 – 2019, Industry Employment Outlook
[5] See http://www.alis.alberta.ca

3. Facts, Trends and Outlook

According to Statistics Canada's National Economic Accounts, the Business, Building and Other Support Services industry accounted for 3.1%[6] of Alberta's Gross Domestic Product in 2015, up from 2.9% in 2005. Its contribution to Alberta's total employment was 3.6% in 2015, up to 3.5% in 2005.

Total employment (the total number of employees and self-employed people, 15 years and over) in 2015 was 4.0% higher than its level in 2014. Over the last 10 years, employment increased by 18,700 from 2005, a 29.4% increase. There were 82,300 employed in the industry in 2015, of whom 78.7% were full time and 21.3% were part time.

Table 2

Characteristic	Alberta	Business, Building and Other Support Services
Median Retirement Age (years)	64.3	N/A
Average Number of Hours Worked per Week	36.9	35.3
Multiple Jobholders (% of total employment)	5.6%	6.9%
Average Job Tenure (months)	88.8	69.1
Employees Under Union Coverage (%)	19.7%	6.3%
Employees Working Overtime per Week (%)	17.2%	12.6%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Tables 282-0022, 282-0031, 282-0042, 282-0078 and 282-0084, 2015, and custom tabulation (median retirement age)
Note: N/A denotes data not available due to the confidentiality requirements of the Statistics Act
Note: The percentage of multiple jobholders is obtained by dividing the number of multiple jobholders by total employment. This calculation method also applies to the percentage of employees under union coverage and the percentage of employees working overtime per week.

[6] This includes Management of companies and enterprises and Administrative and support, waste management and remediation services.

4. Size of Businesses in Alberta and the Industry

Table 3

Establishment Size	Businesses in Alberta		Businesses in Business, Building and Other Support Services	
	Number of Employees	%*	Number of Employees	%*
Less than 20 employees	686,000	35.6%	32,500	54.2%
20 to 99 employees	699,000	36.2%	19,000	31.7%
100 to 500 employees	345,700	17.9%	5,800	9.7%
More than 500 employees	195,500	10.1%	2,700	4.5%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0076, 2015

* Percentages may not add up to 100 due to rounding

Note: Statistics Canada's survey methodology for determining establishment size differs from the one it uses in the Labour Force Survey to determine total employment. As a result, the total number of employees by establishment size will not be the same as total employment in the industry, except by coincidence.

SECTION B
HUMAN RESOURCES PROFILE

1. Occupational Information

Some examples of occupations in the Business, Building and Other Support Services industry include:

- call centre agent;
- human resources professional;
- locksmith;
- travel consultant; and
- refuse collector.

For a complete listing of all occupations related to this industry, as well as detailed information on education and skill requirements, visit the Alberta Occupational Profiles[7] website.

2. Demographics: Gender and Age

According to the Labour Force Survey, the gender breakdown in the Business, Building and Other Support Services industry in 2015 was as follows:

- women employed: 36,500 people, or 44.3%
- men employed: 45,800 people, or 55.7%

Overall in Alberta, women accounted for 45.1% and men made up 54.9% of total employment (for all industries).

Table 4

Age Characteristics	Employment in Alberta		Employment in Business, Building and Other Support Services	
	Number	%*	Number	%*
15-24 years	320,300	13.9%	11,900	14.5%
25-54 years	1,551,700	67.4%	52,400	63.7%
55 years and over	429,100	18.6%	18,000	21.9%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0008, 2015
*Percentages may not add up 100 due to rounding.

[7] See http://occinfo.alis.alberta.ca/occinfopreview

3. Wages and Salaries

Chart 1

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0072, 2015

Note: The average hourly wage is obtained by dividing the sum of the wages of all the employees by the total number of employees. The median hourly wage is that wage below which half the employees earn and above which half the employees earn.

Wage and Salary Information for Selected Occupations

Table 5

Occupation	Average Hourly Wage			Average Annual Salary
	Starting	Overall	Top	
Customer service, information and referral clerks	$13.91	$18.79	$24.84	$35,642
Financial auditor and accountant	$32.55	$37.34	$42.05	$72,985

Data Source: 2015 Alberta Wage and Salary Survey

For more information on the *2015 Alberta Wage and Salary Survey*, refer to the WAGEinfo® website. For job descriptions, duties, skills and educational requirements of specific occupations in the Business, Building and Other Support Services industry, visit the ALIS® website.

[1] See [illegible]
[2] See [illegible]

SECTION C
ADDITIONAL INFORMATION

Links to Industry Associations

- Canadian Security Association
  http://www.canasa.org/
- Association of Canadian Travel Agencies
  http://www.acta.ca/
- Edmonton Waste Management Centre
  http://www.ewmc.com/

Call us or visit our website for more information or to find the following publications:

- 2015 Annual Alberta Labour Market Review
- Monthly Alberta Labour Force Statistics Highlights and Packages
- Alberta's Occupational Demand and Supply Outlook
- Alberta Labour Force Profiles
- Alberta Industry Profiles

www.work.alberta.ca/labour.html (Get Labour Market Information)
In Edmonton: 780.422.4266
Long distance: 1.800.661.3753

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